

TENNESSEE GENERAL ASSEMBLY
FISCAL REVIEW COMMITTEE



FISCAL NOTE

HB 2400 - SB 2851

February 11, 2020

SUMMARY OF BILL: Requires broadband service providers to provide the purchased or contracted upload and download speeds to the consumer at any point during the period of time covered by the consumer's payment or service contract. Exempts broadband service providers from violation penalties if failure to provide the contracted speed is a result of loss, damage, or destruction of infrastructure. Establishes that a violation of this Act is an unfair and deceptive act or practice in violation of the *Consumer Protection Act of 1977 (the Act)*.

ESTIMATED FISCAL IMPACT:

NOT SIGNIFICANT

Assumptions:

- The proposed legislation may result in an increase in formal complaints to the Division of Consumer Affairs; however, any such increase can be accommodated within existing resources.
- Committing an unfair or deceptive practice under *the Act* is a Class B misdemeanor offense.
- There will not be a sufficient number of prosecutions for state or local government to experience any significant increase in revenue or expenditures.

IMPACT TO COMMERCE:

NOT SIGNIFICANT

Assumptions:

- It is assumed that broadband service providers in the state will adhere to the provisions of the proposed legislation to avoid violations, and subsequent penalties, under *the Act*.
- No significant impact to jobs or commerce in Tennessee.

CERTIFICATION:

The information contained herein is true and correct to the best of my knowledge.

A handwritten signature in black ink that reads "Krista Lee Carsner". The signature is written in a cursive, flowing style.

Krista Lee Carsner, Executive Director

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